25.10 Immediate Justice Evaluation Qualitative Report Appendix 2

The following topic guide was used as part of a semi-structured approach to interviewing wherein the questions formed a loose topic list rather than a rigid questionnaire. Wording was modified from the below on an ad hoc basis to maintain conversational flow, allow interviewees to expound on other topics they felt relevant to discuss, and to respond to constraints, such as time. As such, this guide is not an exhaustive list of the questions asked in interview, but rather a starting point for the interviewer.

Several questions were asked of specific stakeholders with privileged knowledge, these are labelled.

1. In your words, how do you understand the **Immediate Justice approach** and how is it meant to address ASB in WY?

(If further prompting would be beneficial: "what does the **approach** aim to achieve and what's the **process**?")

- 2. Do you think the overall IJ approach / delivery been appropriate and effective?
- 3. What has **enabled** the project to work as it has?
- 4. Is there significant **learning** you or your organisation have experienced from participating?
- 5. Are there any gaps in resourcing or staff that stand in the way of delivering IJ?
- 6. (Alternative to the above, a different tac) Is it **working**, or not? **How and why** does it (or does not) work?
- 7. (Alternative to the above, a different tac) What were and are the **barriers** and **facilitators**?
- 8. How have the barriers been minimised, and facilitators maximised?
- 9. Are any kind of **metrics used to track impact**? Are reoffending stats compared in the context of IJ interventions?
- 10. How is compliance monitored and ensured?
- 11. How are the **victim's wishes** incorporated into decision making?

- 12. Are the **victims** provided an **understanding** of the available options and then given recommendations from OIC?
- 13. (For Police only) The project documentation positions the OIC is the **key decision maker** about the outcome for adults across WY?
 - a. Is that the way things work in practice, is there any **support** from the OCR team?
- 14. Is there any **training or guidance** provided to referral decision makers on which outcome would be most appropriate?
- 15. (For Youth Justice Services) In the project documentation, there's an indication that adults can only be referred into a course if there is a victim is there any similar **restrictions** for the children pathway(s)?
- 16. (For Police) The programme provides options for an ASB course and/or unpaid work, and for children, education, community groups, health and wellbeing etc. For children this is selected by the RJS workers, but for adults is the specific outcome decided by OICs? If yes, is there a structured approach to making that decision?
- 17. Were there any **unintended outcomes / impacts**? Positive or negative.
- 18. Are **partnership arrangements** satisfactory and are the stakeholders involved able to **communicate effectively**?
- 19. Which stakeholders are **engaged**? Are these the right stakeholders? Do you think there are any '**missing**' stakeholders?
- 20. Is there anything else that you expected me to ask that I haven't?
- 21. Were you interviewed by Ipsos Mori as part of the concurrent national evaluation of IJ?